



# Village News

Newton Village  
110 N 5th Ave W • Newton, IA  
641-792-0115  
www.newtonvillage.org



## Cassia Service Standards Recognition



**Compassion:** We serve and love like Christ by seeking to understand, walking alongside and uplifting one another.

*Jacey T, Kathleen S, Sandra P*

**Integrity:** We nurture trusting relationships and make honesty the foundation for all interactions.

*Cheryl H*

**Excellence:** We distinguish ourselves by anticipating the needs and exceeding expectations.

*Madison R, Kayden L, Joshua S, Ethan V, Kally J, Jeanie H, Carissa H, Mariah H, Haley R, Jessica L, Norberto H*

**Innovation:** We create an environment where we are empowered to foster and celebrate new ideas.

**Stewardship:** We faithfully care for and utilize our resources.

*Christina B*

**Unity:** We live the Mission, Vision and Values of Cassia.

*Sasha H, Wilma H, Allyson C*

**Respect:** We treat each person with dignity, consideration and care.

*Cory M, Katelyn L*

**Collaboration:** We value partnerships to cultivate and ensure a richer quality of life.

**READERS:** We invite you to nominate team members and volunteers for demonstrating the Cassia Mission by fostering fullness of life for older adults in the spirit of Christ's love! Be specific in your nomination and name the standard that you observed.

You can do so by completing a nomination form and returning it to Angela, Executive Director/Administrator

*Welcome, April! Still everyone's life with showers of blessing." – Anonymous*

## 2024 Pinnacle Customer Experience Awards

Newton Village is proud to announce that we have received several 2024 Pinnacle Customer Service awards! This is an honor to receive these awards as we were consistently ranked in the top 15% of senior care providers in the nation.

**Congratulations to all of our staff at Newton Village for your strong dedication and exceptional care!**

**Best in class for the following categories:**

### Skilled Nursing:

- Overall Satisfaction
- Dining Service
- Quality of Food
- Laundry Service
- Communication from Facility
- Recommend to Others
- Professional Therapy Services
- Overall Customer Experience
- Nursing Care
- Cleanliness
- Individual Needs
- Dignity and Respect
- Response to Problems
- Activities
- Admission Process

### Assisted Living:

- Variety of Food/Menu Choices
- Quality of Food
- Dining Service
- Safety and Security
- Activities
- Individual Needs
- Recommend to Others
- Overall Customer Experience

### Independent Living:

- Overall Satisfaction
- Variety of Food/Menu Choices
- Quality of Food
- Dining Service
- Recommend to Others
- Dignity and Respect
- Communication
- Activities
- Safety and Security
- Overall Customer Experience

**About Pinnacle Quality Insight:** An HCP Company, a nationally recognized customer satisfaction measurement firm with 26 years of experience in senior care and senior living, Pinnacle conducts over 150,000 phone interview surveys assessing satisfaction across multiple service aspects each year, working with over 2,500 care providers in all 50 US states, Canada, and Puerto Rico.



**Thank you for the shoe donations at the Newton Village drop off location on behalf of Inspirations Childcare & Preschool Center. Soles4Souls turn unwanted shoes into opportunity by putting them to good use.**



**Did you hear about the cloud that tried catching some fog? It mist.**

It's not important who does the planting or who does the watering. What's important is that God makes the seed grow. 1 Corinthians 3:7

### Village Leadership Team

Executive Director/Administrator: Angela Adam, MHA, LNHA  
Heath Center Director of Nursing: Jaime Haub, RN MSN  
Assisted Living RN Coordinator: Leanne Schwickerath, RN BSN  
Environmental Services Director: Nick Marois  
Business Office Manager: Traci Schakel  
Payroll/Benefits Coordinator: Reda Daniels  
Culinary Director: Norberto Horrach  
Chaplain: Brian Koelsch  
Life Enrichment Coordinator: Michele Jansen  
Pro-Rehab Therapy Director: Laura Essen, COTA/L  
*Published Monthly for Tenants and Friends of Newton Village.*



## ACTIVITY ROOM RESERVATIONS:

Please make arrangements with activity department staff for activity room use. Activity room reservations are available before and after regularly scheduled group activities.  
Please call 641-787-6015



Shamrock Pins & Shamrock Shakes



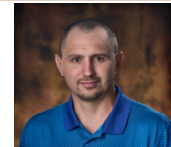
Fun & Games  
Abaco Mission Trip Presentation



## Pastor's Corner

### A Friendly Farewell

By Pastor Brian Koelsch



Life is a journey that often comes with unexpected turns. We learn rather quickly in life that we are not the ones who are ultimately in charge. Many times things do not go as we plan. Our career may not have gone the way we hoped it would. Retirement may have went a different direction than we had planned. Our health may have uprooted our plans and caused us to have to settle for less than ideal circumstances.

The good news is that though our plans are often spoiled, God's plan for our life is always right on course. Though we may not understand his plan, we can trust that his plan is always best. God tells us in Jeremiah 29:11, "For I know the plans I have for you, declares the LORD, plans for welfare and not for evil, to give you a future and a hope". God's plan is for our good.

I am thankful that it was God's plan to bring me to Newton Village. It has been both a joy and an honor to serve each of you. Though it is hard to say farewell to such wonderful people, I trust that God's plan is best and that he will take care of each of you. I encourage you to keep trusting him, no matter what unexpected path he may lead you down. Remember, there is no better place to be than in God's perfect will!